

Water Interruption Notice

Possible Low Water Pressure & Discolouration

Issue No 1 – May 2024

What is happening?

Bundaberg Regional Council wish to advise that a Fire Hydrant Inspection and Testing Program is about to commence across three suburbs in the Bundaberg region. Your property has been included within this inspection program.

The contractors will perform hydrant testing in your property's vicinity within the next week, during this time your water supply **may** be briefly interrupted with low water pressure and / or discolouration.

Why Upgrade & What's the Benefits?

The work will include assessing the condition of our fire hydrants and testing their functionality and water flow performance for SES-Firefighting activities.

When

Leaktech Australia have been engaged to complete these works and is expected to commence on the 27th of May 2024 and be completed in June 2024. The inspection and testing activities will be completed under the supervision of a Council Inspector. Completion of work may depend on weather and other work commitments.

Contact Information

Project Manager: Jake Bennett - 0437 551 328
Project Reference: TEN/2304

Impact from the works?

Where required, works will be undertaken using traffic control which may require the closure of sections of the footpath or road shoulder. Council advises residents to be aware of inspection and testing equipment and requests that all safety signage be adhered to.

To carry out essential maintenance to the water network, the water supply to your property may experience low pressure and/or discoloured water.

DURING AND AFTER WORK IS COMPLETED:

The water quality may not be of the usual standard and in some instances the water may appear discoloured, however, the **water is safe for use**.

We advise that you check the water prior to use. If it appears discoloured, please do not wash clothes at this time to prevent staining from any discoloured water. We suggest you turn on the nearest external tap to the meter and let it run for a period of time, or until it runs clear and then do the same to the furthest tap from the meter, to clean your pipework.

If the water remains discoloured after some time, **please contact Council's Call Centre on 1300 883 699** to report the fault.

Bundaberg Regional Council acknowledges that construction work can cause disruption, so we thank residents for their patience and co-operation while we upgrade the Water Services infrastructure in this area. Should you have any concerns or queries, please call Council's Project Manager, Jake Bennett.