



**BUNDABERG REGION**  
**SOCIAL DEVELOPMENT PLAN 2010**



**BUNDABERG**  
REGIONAL COUNCIL



## **FOREWORD**

As Mayor of the Bundaberg Regional Council, I am pleased to present the Bundaberg Region Social Development Plan. This is the first Social Plan for our new Council. It is a consolidation of the existing Social and Health Plans of the former City and Shire Councils.

It incorporates unmet outcomes of the earlier Strategic Plans and includes needs and actions identified during more recent community discussions and feedback gathered from a range of Networks and sources across the region in 2010.

Whilst the Regional Plan is predominantly a compilation of information from the pre-merger Councils, it is the intention of Bundaberg Regional Council to undertake a full review of this Plan and to undertake more extensive community consultation in approximately 3 years, as community needs and issues are continually changing.

The new Regional Plan defines its own Vision and fresh outcomes which align with Council's Corporate Plan and complements the excellent work started by the former Councils, to create stronger self-reliant communities; and to now assist the Bundaberg Regional Council to be responsive to community issues.

I am proud to announce the completion of the Bundaberg Regional Social Development Plan and that my Council and staff will coordinate the implementation of the strategies and actions contained within the Plan – To develop and build on our community partnerships across the region and to guide not only Council but the many support agencies and our community to respond to the needs identified.

**Cr. Lorraine Pyefinch**  
**Mayor, Bundaberg Regional Council**





## EXECUTIVE SUMMARY

Prior to the amalgamation of Bundaberg City, Burnett Shire, Kolan Shire and Isis Shire Councils, each local government (with the exception of Isis Shire) were implementing existing Social and Community Plans. Subsequent to amalgamation, the new Bundaberg Regional Council decided to develop a Childers and District Social Development Plan and then amalgamate it with the existing plans from the other Councils to form the Bundaberg Region Social Development Plan.

The plan identifies the desired outcomes for the whole region, and provides clear strategies to address them, including meeting the existing and future demand for social services. Additional to this Social Plan, an Action Plan has been developed noting the specific actions required to address the Social and Community needs and issues raised by residents across the region. All actions will be subject to available resources, financial considerations, Council policies and community support.

The plan is structured under the following desired outcomes for the community:

- ◆ SAFER AND SECURE COMMUNITIES
- ◆ HEALTHY AND ACTIVE LIFESTYLE
- ◆ A COMMUNITY FOR ALL AGES
- ◆ EFFECTIVE TRANSPORT AND ACCESS
- ◆ ACCESSIBLE AND AFFORDABLE HOUSING
- ◆ INCLUSIVE AND COHESIVE COMMUNITY
- ◆ EXCELLENT COMMUNITY SERVICES & FACILITIES
- ◆ A REGION OF EDUCATION AND LEARNING
- ◆ STRONG LOCAL COMMUNITIES
- ◆ OUR HERITAGE VALUED

*For each desired outcome, the plan sets out a number of relevant strategies that will assist in achieving the outcome. It also notes the role of Council and its departments in implementing these strategies. Finally, other key agencies which could assist in implementing the strategies are also listed.*



## **The Development of the Plan**

The plan was developed in several stages.

1. The reviewing of existing plans and documentation relevant to the region.
2. The development of a Childers and District Social Development Plan through appropriate community consultation.
3. A workshop held with Dr. Jim Cavaye and Council's Community Development staff to develop a draft regional Social Development Plan from the existing Social and Community Plans.
4. The draft Regional Social Development Plan was reviewed by Council's Social Development section and key community agencies in the Bundaberg region.
5. Finally, the plan was reviewed and adopted by Council.

## **Community Profile Synopsis**

The Bundaberg Regional Council (BRC) Region has a total area of 6,449 km<sup>2</sup>, or 0.4% of the total area of the state. As at 30 June 2009, the estimated resident population of BRC Region was 95,132 persons, or 2.1 per cent of the state's population. Projections released in 2008 indicate that by 2016 the expected population of Bundaberg Regional Council will be between 100,910 and 107,060 people. By 2031 this is expected to change to between 122,260 and 141,330 people (low and high series). (OESR Population and housing profile April 2010)

In the Bundaberg Regional Local Government Area (LGA) as at 30 June 2008, 20.1 per cent of persons were aged 0 to 14 years, 62.4 per cent were aged 15 to 64 years and 17.5 per cent were aged 65 years and over. The senior age bracket is up to 50% higher than the Queensland average. The region has a pronounced "youth gap" – a decreased proportion of people aged between 15-19 years and 35-39 years. The median age of Bundaberg Regional Council's population is projected to increase by 6 years from a median age of 41 in 2006 to a median age of 47 in 2031. The median age for Queensland in 2031 is projected to be 41 years, under the median series. (OESR Population and housing profile April 2010)



The labour force in the Bundaberg region has a relatively low participation rate. The unemployment rate for Bundaberg Regional Council as at May 2010 was 6.9 per cent compared to the state unemployment rate of 5.5% at the same time. (Refer Labour Market Information Portal on DEEDI website)

Retailing, manufacturing, health and community services and property and business services are the main employing industries in the Bundaberg Region. This is relatively consistent with the state pattern. The educational attainment of people in the Bundaberg Region is less than that of Queenslanders generally.

The Bundaberg Region forms part of the **Wide Bay Burnett area** that has been identified by an analysis of the Socio-Economic Index for Areas (SEIFA) using the index of Relative Socio-Economic Disadvantage (IRSD) for Statistical Divisions that shows it to be **the most disadvantaged area in Queensland**. It is important to note here that this data is based on information derived from the 2006 census, that is, before the Global Financial Crisis. Before the census, there had been a period of sustained economic growth in Queensland.

Various indicators have been used to determine this status including levels of family income, unemployment, access to services, education, older people, people from non-English speaking backgrounds, people with disability, housing and dwellings without a motor vehicle.

Within the Bundaberg Region there are areas that fall into the category of most disadvantaged including the Kolan Statistical Division, with the Isis Statistical Division being in the second highest disadvantaged category.

*I just want to live like other people. I don't like feeling different all the time. Why can't I feel secure? I hope one day I will be able to wear what other people wear and be able to stop in at a coffee shop and have a nice home and go to the dentist and get my hair done. Then I can get a good job in a nice place and people will smile at me and I will be noticed. Then I will be part of the community and get some of the good life...*

*Anonymous*



## VISION

- ◆ A STRONG SELF RELIANT COMMUNITY.
- ◆ A COUNCIL THAT IS RESPONSIVE TO COMMUNITY ISSUES.

## OUTCOMES

- ◆ SAFER AND SECURE COMMUNITIES
- ◆ HEALTHY AND ACTIVE LIFESTYLE
- ◆ A COMMUNITY FOR ALL AGES
- ◆ EFFECTIVE TRANSPORT AND ACCESS
- ◆ ACCESSIBLE AND AFFORDABLE HOUSING
- ◆ INCLUSIVE AND COHESIVE COMMUNITY
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- ◆ OUR HERITAGE VALUED



## LEGEND

The role of Council in identifying and addressing social issues may entail one or more of the following:

ROLE	DESCRIPTION
<b>Service Provider</b>	Taking on the full responsibility for providing and delivering projects, programs, services and facilities. This includes advocacy and undertaking research.
<b>Partner</b>	Partnering with other agencies and providing specified resources for carrying out strategies/services, along with the other resource contributions from agencies.
<b>Facilitator/Coordinator</b>	Bringing interested parties together to identify issues and to develop solutions including plans and action strategies. This includes advocacy and undertaking research.
<b>Advocate</b>	Subsequent to appropriate research, communicating social issues and proposals to the community, other tiers of Government, peak bodies and institutions to raise awareness, to seek resources, and /or changes in legislation, policies, programs and ideologies.
<b>Funding Provider</b>	Providing financial support either by cash or in-kind to organisations to carry out specific projects, services and events.

## ABBREVIATIONS

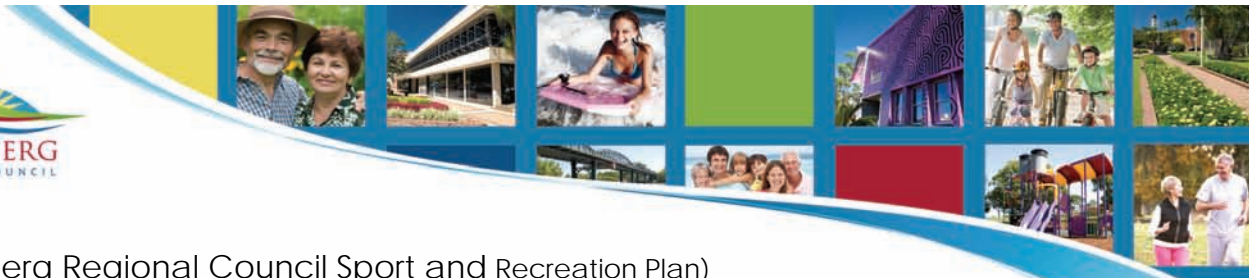
<b>BSCAT</b>	Building Safer Communities Action Team	<b>QFRS</b>	Queensland Fire and Rescue Service
<b>BRC</b>	Bundaberg Regional Council	<b>QPS</b>	Queensland Police Service
<b>DoC</b>	Department of Communities	<b>WBPHU</b>	Wide Bay Public Health Unit
<b>HACC</b>	Home and Community Care	<b>W.O.W.</b>	Working on Wellbeing Network



## SAFER AND SECURE COMMUNITIES

A community where people feel safe and secure. This includes both the reality and perceptions of safety held by community members (e.g. crime prevention and home security, etc) and its relation to community wellbeing, as well as matters pertaining to personal safety and injury prevention.

STRATEGY	ROLE OF COUNCIL	KEY AGENCIES
Have an adequate and visible police presence	Advocate through BRC Community Development Unit	QPS, Statutory Agencies
Maintain community awareness about safety in the home e.g. falls, burns etc	Partner through BRC Community Development Unit	Qld. Health, QFRS, HACCC Services, Aged Care Service Providers
Encourage ongoing community involvement in safety and Crime Prevention e.g. BSCAT, Neighbourhood Watch, Lifesaving Clubs etc.	Partner through BRC Community Development Unit	QPS, BSCAT, Neighbourhood Watch
Reduce drug use and alcohol abuse	Advocate through BRC Community Development Unit	Drug & Alcohol Services, QPS, Bargara and Bundaberg Liquor Accord
Enhance the use of CPTED principles e.g. Street lighting, Safety Audits	Advocate through BRC Community Development Unit, Planning and Development Department, and Environment and Health Department	BSCAT, Office of Liquor and Gambling Regulation, Qld. Hoteliers Assoc., Bundaberg and Bargara Liquor Accord, QPS, WBPHU
Reduce domestic violence and support victims	Advocate through BRC Community Development Unit	Domestic Violence Service Providers and Support Groups, Qld. Health, QPS
Reduce anti-social and offending behaviours	Facilitator/Coordinator through BRC Community Development Unit	Qld. Corrective Services Community and Youth Service Providers, QPS, DoC - Youth Justice
Maintain and enhance emergency services and disaster preparedness	Partner through BRC Disaster Management Unit	Community Service Providers



**HEALTHY AND ACTIVE LIFESTYLE** (Refer to Bundaberg Regional Council Sport and Recreation Plan)

A high quality and responsive health system that caters for the regions needs and promotes healthy and active lifestyles. This includes physical design of public spaces to enable healthy lifestyles; promotion, services and activities to increase community wellbeing; responding to the health needs of the community and building social capital.

**HEALTH TREATMENT AND SUPPORT SERVICES**

STRATEGY	ROLE OF COUNCIL		KEY AGENCIES
<b>Improve and increase the number of health services - all sectors relating to the health and well-being of the community</b>	Advocate through Development Unit	BRC Community	Qld. Health, Private Health Facilities, GP Super Clinic, Health Service Providers
<b>Improve Coordination of health services</b>	Advocate through Development Unit	BRC Community	Qld. Health, Private Health Facilities, Connecting Healthcare In Communities, Health Service Providers
<b>Increase capacity of health services to meet specific needs e.g. Obesity, mental health and indigenous health</b>	Advocate through Development Unit and Care Unit	BRC and Community	Qld. Health, Private Health Facilities, Health Service Providers, Health facilities, GP links and Indigenous Wellbeing Centre
<b>Develop new service models e.g. Multi-purpose service hub</b>	Advocate through Development Unit and Care Unit	BRC and Community	Qld. Health, Health Service Providers, Dept. of Health and Ageing.
<b>Improve health services to outlying communities</b>	Advocate through Development Unit	BRC Community	Qld. Health, Private Health Facilities, Health Service Providers, Neighbourhood Centres



**HEALTHY AND ACTIVE LIFESTYLE (cont.)**

**PRIMARY PREVENTION**

STRATEGY	ROLE OF COUNCIL	KEY AGENCIES
<b>Improve facilities and programs that support healthy lifestyles</b>	Facilitator/Coordinator through BRC Sport and Recreation Unit	Healthy Lifestyle Group, Working on Wellbeing Network, Health Service Providers, WBPHU
<b>Enhance options for development of Community-based support programs</b>	Facilitator/Coordinator through BRC Community Development Unit and Sport and Recreation Unit	Healthy Lifestyle Group, Working on Wellbeing Network, Health Service Providers, WBPHU
<b>Improve promotion and awareness of healthy lifestyle programs</b>	Facilitator/Coordinator through BRC Sport and Recreation Unit	Healthy Lifestyle Group, Working on Wellbeing Network, Health Service Providers, WBPHU
<b>Improve access to health services</b>	Facilitator/Coordinator through BRC Community Development Unit Sport and Recreation Unit	Healthy Lifestyle Group, Working on Wellbeing Network, Health Service Providers, WBPHU
<b>Enhance built and natural environments that encourage healthy lifestyles</b>	Service Provider/Facilitator/Coordinator through BRC Health and Environment, Infrastructure Services	WBPHU, Wide Bay Human Service Network and Regional Managers Forums.
<b>Development of public policy that supports healthy lifestyles</b>	Service Provider/Facilitator/Coordinator through BRC Health and Environment, Community Development Unit	WBPHU, Wide Bay Human Service Network and Regional Managers Forums



## A COMMUNITY FOR ALL AGES

A community where people of all ages are valued and able to participate in the life of the community. This 'balanced community' approach provides opportunities for productive interaction between age groups and builds a sense of community.

### SENIORS

STRATEGY	ROLE OF COUNCIL	KEY AGENCIES
<b>Increase options to appropriate Aged Care housing and accommodation</b>	Service Provider and Advocate through BRC Community Development Unit	Qld. Health, HACC Services, Aged Care Service Providers, Dept. of Health and Ageing, DoC – Housing and Homelessness
<b>Improve aged support services e.g. HACC Services, Age Care Packages etc</b>	Service Provider and Advocate through BRC Community Development Unit	Qld. Health, HACC Services, Aged Care Service Providers, Dept. of Health and Ageing, DoC
<b>Enhance facilities and activities that support a healthy lifestyle of older persons e.g. Seniors centres</b>	Facilitator/Coordinator through Community Development Unit	BRC Seniors Network, Senior's Service Providers, Healthy Lifestyle Group, Community Service Providers
<b>Develop opportunities for Seniors to participate in the community - Volunteering, Mentoring</b>	Facilitator/Coordinator through Community Development Unit	BRC Seniors Network, Senior's Service Providers, Healthy Lifestyle Group, Community Service Providers
<b>Foster a 'Balanced Community' by including seniors in the life of the broader community</b>	Facilitator/Coordinator through Community Development Unit	BRC Seniors Network, Senior's Service Providers, Community Service Providers



## A COMMUNITY FOR ALL AGES (cont.)

### FAMILIES AND CHILDREN

STRATEGY	ROLE OF COUNCIL	KEY AGENCIES
<b>Enhance and strengthen support services for families e.g. FAB network</b>	Facilitator/Coordinator through BRC Community Development Unit and Neighbourhood Centres	Family and Baby Network, Bundaberg Child and Family Program, Child and Family Service Providers and Support Groups, Impact, Lifeline, Indigenous Wellbeing Centre, Regional Housing Limited
<b>Enhance family functioning e.g. PPP, FAB family activities</b>	Advocate through BRC Community Development Unit	Qld. Health, Family and Baby Network, Dept. of Education and Training, DoC, Dept. of Families, Housing, Community Services and Indigenous Affairs, Child and Family Support Services, Impact, Lifeline, Indigenous Wellbeing Centre, Centacare, Regional Housing Limited
<b>Improve positive pathways for children e.g. keeping children safe, child friendly communities</b>	Advocate through BRC Community Development Unit and Open Space Planning	Child Service Providers, Phoenix House, Bundaberg Child and Family Program, DoC – Child Safety, Qld. Health, QPS, Childcare Centres, Family Relationship Centre, Education Qld.
<b>Increase the levels of community participation by families – Volunteering, sport etc</b>	Facilitator/Coordinator through BRC Community Development Unit, Sport and Recreation Unit, Community Events Unit and Economic Development Dept.	Sporting groups and associations, Wide Bay Volunteers, Creative Regions, Chambers of Commerce



## A COMMUNITY FOR ALL AGES (cont.)

### YOUTH

STRATEGY	ROLE OF COUNCIL	KEY AGENCIES
<b>Increase number of activities and events for young people</b>	Facilitator/Coordinator and Advocate through BRC Community Development Unit and Sport and Recreation Unit	Youth Service Providers, DoC, Education Queensland
<b>Enhance youth services to be more coordinated and responsive to youth issues</b>	Advocate through BRC Community Development Unit	Youth Service Providers, DoC
<b>Improve facilities for young people e.g. Playgrounds, Community facilities</b>	Advocate through BRC Community Development Unit and Environment and Health Department	Youth Service Providers, DoC, Child and Family related Service Providers
<b>Encourage youth participation in the community e.g. BRC Youth Interest Groups</b>	Facilitator/Coordinator and Advocate through BRC Community Development Unit	Youth Service Providers, DoC, Education Queensland



## EFFECTIVE TRANSPORT AND ACCESS

An accessible and affordable public and community transport system that caters for all members of the community within the region.

STRATEGY	ROLE OF COUNCIL	KEY AGENCIES
<b>Improve access to services and facilities in Bundaberg from smaller townships</b>	Advocate through BRC Community Development Unit	Bus Companies, Transport Service Providers, Dept. of Transport and Main Roads, Qld. Health, Federal Dept. of Infrastructure, Transport, Regional Development and Local Government, DoC, St. John Transport Services
<b>Improve access from the outlying areas to the town centres</b>	Advocate through BRC Community Development Unit	Bus Companies, Transport Service Providers, DoC, St. John Transport Services
<b>Enhance access within Bundaberg - Parking, Multi-modal</b>	Advocate through BRC Community Development Unit and Infrastructure Services Department, and Environment and Health Department	Dept. of Transport and Main Roads, DoC
<b>Improve access to Brisbane</b>	Advocate through BRC Community Development Unit	Qld. Rail, Transport Service Providers, DoC, St. John Transport Services
<b>Develop innovative Models - Community-Based transport, sharing</b>	Advocate through BRC Community Development Unit	St. John Transport Service, Transport Service Providers, DoC



## ACCESSIBLE AND AFFORDABLE HOUSING

Accessible affordable housing and accommodation for the whole of the community. This includes housing mix, design for particular target groups, location and access to services, as well as accommodation for particular needs groups.

STRATEGY	ROLE OF COUNCIL	KEY AGENCIES
<b>Increase options for housing and support services that meets peoples living needs</b>	Advocate through BRC Community Development Unit	DoC - Housing and Homelessness and Disability Services, Housing Service Providers, Social Housing Entrepreneurs
<b>Encourage housing development that fosters community connection and livability e.g. open space, access to services, appropriate development</b>	Advocate through BRC Community Development Unit and Planning and Development Department	DoC -Housing and Homelessness, Housing Developers, Social Housing Entrepreneurs
<b>Increase awareness of housing services</b>	Facilitator/Coordinator through BRC Community Development Unit	DoC - Housing and Homelessness, Housing Service Providers, Bundaberg Community Development Inc., Social Housing Entrepreneurs
<b>Investigate alternative housing models</b>	Advocate through BRC Community Development Unit	DoC - Housing and Homelessness, Housing Service Providers, Social Housing Entrepreneurs
<b>Maintain a diversity of housing stock – affordable, accessible</b>	Advocate through BRC Community Development Unit	DoC - Housing and Homelessness, Housing Service Providers, Social Housing Entrepreneurs
<b>Engage with Planners to ensure that planning (RE: higher density etc) is appropriate for communities.</b>	Advocate through BRC Community Development Unit and Planning and Development Department	Urban Planners, Housing Developers, DoC - Housing and Homelessness, Social Housing Entrepreneurs
<b>Improve levels of emergency accommodation - homelessness</b>	Advocate through BRC Community Development Unit	DoC - Housing and Homelessness, Housing Service Providers, Social Housing Entrepreneurs



## INCLUSIVE AND COHESIVE COMMUNITIES

A well resourced, engaged and inclusive community. This caters for the inclusion of people with disability and special needs and the celebration of cultural diversity, as well as protecting and promoting the built, natural and 'people' aspects of our region's cultures.

**DISABILITY** – refer also to the Bundaberg Disability Sector Network's Disability Action Plan

STRATEGY	ROLE OF COUNCIL	KEY AGENCIES
<b>Improve access to information re: services, activities, funding and support that is accessible to people with disability.</b>	Facilitator/Coordinator through BRC Community Development Unit	Disability Sector Network, Disability Service Providers, DoC - Disability Services, Bundaberg Community Development Inc.
<b>Improve community access – public facilities ensuring public spaces are accessible to all.</b>	Service Provider through BRC Sport and Recreation Unit, Infrastructure Service Department and Environment and Health Department.  Facilitator/Coordinator through BRC Community Development Unit	Disability Sector Network, Disability Service Providers, DoC - Disability Services
<b>Enhance recognition and support for Carers</b>	Advocate through BRC Community Development Unit	Commonwealth Carelink and Respite Service, Disability Sector Network, Disability Service Providers, DoC - Disability Services
<b>Advocate for the needs of People With Disability</b>	Advocate through BRC Community Development Unit and Access Reference Group	Disability Sector Network, Disability Service Providers, DoC - Disability Services
<b>Develop an Inclusive Community Policy in Bundaberg Regional Council</b>	Provider through BRC Community Development Unit and Access Reference Group	Disability Sector Network, Disability Service Providers



## INCLUSIVE AND COHESIVE COMMUNITIES (cont.)

### ABORIGINAL AND TORRES STRAIT ISLANDER PEOPLE

STRATEGY	ROLE OF COUNCIL	KEY AGENCIES
<b>Encourage cooperation within the indigenous community</b>	Facilitator/Coordinator through BRC Community Development Unit	Indigenous groups, DoC – ATSI Services, Indigenous Wellbeing Centre
<b>Engage Aboriginal and Torres Strait Islander people in the broader community</b>	Advocate through BRC Community Development Unit	Community Action for a Multicultural Society Program, Indigenous Wellbeing Centre, Indigenous and South Sea Islander groups, DoC – ATSI Services
<b>Encourage understanding of Aboriginal and Torres Strait Islander people's culture</b>	Facilitator/Coordinator through BRC Community Development Unit	Community Action for a Multicultural Society Program, Indigenous Wellbeing Centre, Indigenous groups, DoC – ATSI Services, Education Qld.
<b>Enhance employment opportunities for Aboriginal and Torres Strait Islander people</b>	Service Provider and Advocate through BRC Community Development Unit	Community Action for a Multicultural Society Program, Indigenous Wellbeing Centre, Indigenous and South Sea Islander groups, DoC – ATSI Services, Indigenous Training Providers, Education Qld, Dept. of Education and Training
<b>Improve coordination and access to Aboriginal and Torres Strait Islander people support services</b>	Facilitator/Coordinator through BRC Community Development Unit	Bundaberg Aboriginal Corporation for Women, Community Action for a Multicultural Society Program, Indigenous Wellbeing Centre, Aboriginal and Torres Strait Islander groups, DoC – ATSI Services



## INCLUSIVE AND COHESIVE COMMUNITIES (cont.)

### MULTICULTURALISM

STRATEGY	ROLE OF COUNCIL	KEY AGENCIES
<b>Promote inclusion of people from different cultures</b>	Service Provider through Childers and Gin Gin Neighbourhood Centres Advocate through BRC Community Development Unit	Community Action for a Multicultural Society Program, DoC – Multicultural Affairs, Multicultural Support Groups, Bundaberg Neighbourhood Centre
<b>Enhance existing cultural awareness and understanding</b>	Service Provider through Childers and Gin Gin Neighbourhood Centres Facilitator/Coordinator through BRC Community Development Unit	Community Action for a Multicultural Society Program, DoC – Multicultural Affairs, Multicultural Support Groups, Bundaberg Neighbourhood Centre
<b>Celebrate culture diversity – e.g. events and activities</b>	Service Provider through Childers and Gin Gin Neighbourhood Centres Facilitator/Coordinator through BRC Community Development Unit Funding Provider	Community Action for a Multicultural Society Program, DoC – Multicultural Affairs, Multicultural Support Groups, Bundaberg Neighbourhood Centre
<b>Provide support services for people from C.A.L.D. backgrounds e.g. Migrant Settlement Worker</b>	Service Provider through Childers and Gin Gin Neighbourhood Centres Advocate through BRC Community Development Unit	Community Action for a Multicultural Society Program, DoC – Multicultural Affairs, Multicultural Support Groups, Dept. of Immigration and Citizenship, Bundaberg Neighbourhood Centre



## INCLUSIVE AND COHESIVE COMMUNITIES (cont.)

### ENGAGEMENT BETWEEN COUNCIL AND COMMUNITY

STRATEGY	ROLE OF COUNCIL	KEY AGENCIES
<b>Develop and communicate a Council Community Engagement Strategy</b>	Service Provider through BRC Governance Department	Community as a partner
<b>Support and enhance existing engagement networks</b>	Service Provider through all BRC Departments Facilitator/Coordinator through BRC Community Development Unit	Service Provider Networks e.g. Seniors, W.O.W., Social Action Networks
<b>Demonstrate good engagement practices</b>	Service Provider through all BRC Departments Facilitator/Coordinator through all BRC Departments	BRC Governance Department

### PARTICIPATION AND SOCIAL INCLUSION

STRATEGY	ROLE OF COUNCIL	KEY AGENCIES
<b>Provide opportunities for all residents to participate in the life of their community</b>	Service Provider through all BRC Departments Facilitator/Coordinator through BRC Community Development Unit	BRC Access Reference Group; Sporting, Social and Community Groups, Bundaberg Neighbourhood Centre, HACC Services
<b>Support and encourage volunteering and voluntary organisations</b>	Service Provider, Funding Provider and Advocate through BRC Community Development Unit and Childers and Gin Gin Neighbourhood Centres	Community Service Providers including Sport and Recreation Groups, Bundaberg Neighbourhood Centre



## EXCELLENT COMMUNITY SERVICES AND FACILITIES

Well resourced, strong and responsive community services and facilities. This includes universal (e.g. medical, libraries) services and facilities, as well as services for particular needs groups within the community (e.g. people with disability, seniors, etc). It concerns the provision of services & coordination between services, promotion and information provision.

STRATEGY	ROLE OF COUNCIL	KEY AGENCIES
<b>Have a suite of local government and non-government community services and facilities that best meets the community needs within the constraints of available resources</b>	Service Provider and Advocate through BRC Community and Cultural Services Department, Health and Environment Services and Planning and Development Departments	Community Networks and Peak Community Organisations, DoC
<b>Encourage coordination between services</b>	Facilitator/Coordinator through BRC Community Development Unit	Community/Sector Networks, DoC
<b>Maintain and enhance existing services and facilities</b>	Service Provider and Advocate through BRC Community and Cultural Services Department, Health and Environment Services, and Planning and Development Departments	Community Networks and Peak Community Organisations, DoC
<b>Develop services to meet emerging needs and service gaps</b>	Service Provider through Childers and Gin Gin Neighbourhood Centres Facilitator/Coordinator through BRC Community Development Unit	Community Networks and Peak Community Organisations, DoC
<b>Advocate for additional resources to improve services and facilities to better meet unmet needs</b>	Advocate through BRC Community Development Unit	Community Networks and Peak Community Organisations, DoC
<b>Enhance non-government community services governance and management</b>	Service Provider through Childers and Gin Gin Neighbourhood Centres Facilitator/Coordinator through BRC Community Development Unit	Community Networks and Peak Community Organisations, DoC



## A REGION OF EDUCATION AND LEARNING

A community that provides and promotes lifelong learning and high quality education and learning systems.

STRATEGY	ROLE OF COUNCIL	KEY AGENCIES
<b>Foster lifelong learning – across the lifespan e.g. U3A, community awareness and appreciation</b>	Service Provider through BRC Library Services and Bundaberg Regional Art Gallery  Facilitator/Coordinator through BRC Community Development Unit	U3A, Bundaberg Region Learning Community Network, Dept. of Education and Training
<b>Develop excellent community learning facilities – library, internet</b>	Service Provider and Advocate through BRC Library Services and BRC Community Development Unit	CQ University, U3A, Bundaberg Region Learning Community Network, Dept. of Education and Training, Education Qld.
<b>Enhance learning and personal development pathways for young people and others</b>	Facilitator/Coordinator, Partner and Advocate through BRC Community Development Unit	Education Qld., Dept. of Education and Training, Bundaberg Region Learning Community Network, Community Solutions, Bundaberg Neighbourhood Centre
<b>Expand excellent schools and tertiary education facilities including medical training</b>	Advocate through BRC Community Development Unit	Education Qld., Dept. of Education and Training, Non-Government Schools, CQ University
<b>Enhance engagement between education and training providers and the community</b>	Advocate through BRC Community Development Unit	Education Qld., Dept. of Education and Training, Bundaberg Region Learning Community Network
<b>Progress the region as a learning community</b>	Facilitator/Coordinator through BRC Community Development Unit	Bundaberg Region Learning Community Network and partners



## STRONG LOCAL COMMUNITIES (Clusters)

All communities within the region to retain identity and connectivity. This includes specific issues pertaining to the local community that is not included in other categories.

### Hinterland

STRATEGY	ROLE OF COUNCIL	KEY AGENCIES
Support local community groups and residents	Service Provider and Advocate through Childers and Gin Gin Neighbourhood Centres and BRC Community Development Unit	DoC
Local identity preserved	Advocate through Childers and Gin Gin Neighbourhood Centres and BRC Community Development Unit, Planning and Development Dept.	DoC, Local Community Groups
Valuing and promoting local produce	Advocate through BRC Community Development Unit	Farming groups
Improve retirement and aged care options	Service Provider/Advocate through Childers and Gin Gin Neighbourhood Centres and BRC Community Development Unit	DoC
Improve opportunities for social/recreational pursuits	Service Provider/Advocate through Childers and Gin Gin Neighbourhood Centres and BRC Community Development Unit	DoC, Local Sporting Groups
Encourage better use of existing facilities	Service Provider/Advocate through Childers and Gin Gin Neighbourhood Centres and BRC Community Development Unit	DoC, Local Sporting Groups



## STRONG LOCAL COMMUNITIES (Clusters)

### City

STRATEGY	ROLE OF COUNCIL	KEY AGENCIES
Support local community groups and residents	Advocate through BRC Community Development Unit	Bundaberg and District Neighbourhood Centre
Local identity preserved	Advocate through BRC Community Development Unit	Bundaberg and District Neighbourhood Centre
Valuing and promoting local produce	Advocate through BRC Community Development Unit	Farming groups
Improve retirement and aged care options	Advocate through BRC Community Development Unit	Bundaberg and District Neighbourhood Centre, Private Developers
Improve opportunities for social/recreational pursuits	Advocate through BRC Community Development Unit	Bundaberg and District Neighbourhood Centre

### Coastal

STRATEGY	ROLE OF COUNCIL	KEY AGENCIES
Support local community groups and residents	Advocate through BRC Community Development Unit	Local community groups
Local identity preserved	Advocate through BRC Community Development Unit	Local community groups
Valuing and promoting local produce	Advocate through BRC Community Development Unit	Farming groups
Improve awareness of coastal and marine care issues	Service Provider through BRC Natural Environment Department Advocate through BRC Community Development Unit	BMRG, EPA, D.P.I., Dept. of Environment and Resource Management, Dept. of Transport and Maritime Services, Community



## OUR HERITAGE VALUED

Valuing the regions heritage through raising awareness and promoting a sense of belonging. This includes Aboriginal and Torres Strait, and South Sea Islander heritage, and European heritage.

STRATEGY	ROLE OF COUNCIL	KEY AGENCIES
<b>Enhance Indigenous and South Sea Islander people's involvement with their culture</b>	Facilitator/Coordinator and Advocate through BRC Community Development Unit	Indigenous Service Providers, South Sea Islander Groups, DoC – ATSI Services, Dept. of Families, Housing, Community Services and Indigenous Affairs, Regional Arts Development Fund, Arts Qld. Creative Regions Ltd.
<b>Increase community understanding and appreciating of Indigenous and South Sea culture</b>	Facilitator/Coordinator and Advocate through BRC Community Development Unit	Indigenous Service Providers, South Sea Islander Groups, DoC – ATSI Services, Dept. of Families, Housing, Community Services and Indigenous Affairs, Regional Arts Development Fund, Arts Qld. Creative Regions Ltd.
<b>Develop and implement actions for the maintenance, enhancement and interpretation of heritage buildings, sites and events e.g. war memorials</b>	Service Provider and Advocate through BRC Cultural Services and BRC Community Development Unit	Environmental Protection Agency (Heritage), Regional Arts Development Fund, Arts Qld., Creative Regions Ltd.
<b>Preserve and recognise community history and heritage e.g. family and social history</b>	Service Provider and Advocate through BRC Cultural Services, BRC Economic Development, BRC Community Events, BRC Library Services and BRC Community Development Unit	Community Action for a Multicultural Society Program, DoC – Multicultural Affairs, Multicultural Support Groups, Migrant Settlement Worker, Regional Arts Development Fund



**OUR HERITAGE VALUED (cont.)**

STRATEGY	ROLE OF COUNCIL	KEY AGENCIES
<p><b>Encourage projects that document and share our community history and heritage e.g. oral histories, heritage trails, Picture Bundaberg</b></p>	<p>BRC Cultural Services, BRC Library, BRC Community Development Unit</p>	<p>Regional Arts Development Fund, Arts Qld, Creative Regions Ltd.</p>
<p><b>Support skills development in the community to ensure that objects and stories of significance are preserved.</b></p>	<p>BRC Cultural Services, BRC Library, BRC Community Development Unit</p>	<p>Regional Arts Development Fund, Arts Qld, Creative Regions Ltd.</p>
<p><b>Support the role of museums, heritage organizations and libraries as the primary keeping places and interpreters of our community history</b></p>	<p>Service Provider and Advocate through BRC Cultural Services, BRC Library Services and BRC Community Development Unit</p>	<p>Arts Qld, Creative Regions Ltd.</p>



## **Life of the Plan**

The Plan will be reviewed in 2013; however it is treated as a living document and will be updated on an annual basis.

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## **Conclusion**

While Bundaberg Regional Council has developed the plan, it will take the combined effort of the Council, community organisations, a range of other agencies and the community itself to address the identified social needs and issues. This collaboration is crucial to the effective implementation of strategies and the impact of actions on-the-ground.

Through its Community Development Unit, Bundaberg Regional Council will act in a number of roles in order to effectively assist in meeting the needs of the community. This plan whilst comprehensive, may not address all social needs and issues which could be identified presently and in coming years; therefore the Plan will be reviewed annually and actions may change to address emergent or more urgent needs.