

# Bundaberg Regional Library Service Wireless Internet Use Governance Policy

**GP-3-063**

Rev. No. 1

## 1.0 INTENT

To define the terms and conditions regarding the use of the Bundaberg Regional Library Service's Wireless Internet connection.

## 2.0 SCOPE

This policy applies to all members of and visitors to the Bundaberg Regional Library Service.

## 3.0 POLICY OBJECTIVES

Not applicable.

## 4.0 POLICY

### 4.1 The wireless hotspot

The Bundaberg Regional Council has created a wireless hotspot for the public to access the Internet at the Library branches. This gives patrons the ability to come to the Library with their personal laptop and connect to the hotspot to access the Library's online catalogue, check their web mail (Hotmail, Yahoo! Mail, etc), and for browsing the Internet to aid in research.

Wireless coverage is provided inside the Library and will only enable browsing the web and web mail. Most other Internet services such as email (via the user's Internet Service Provider [ISP]) and online gaming, will not work.

### 4.2 Technology

User's laptops must have wireless technology 802.11 b/g.

### 4.3 Cost

- Use of the wireless Internet service in the Library is free.

### 4.4 Access

- Access is available to members and visitors.

### 4.5 Assistance

The Council/Library staff are unable to, and will not, provide technical support or assist users to connect to the wireless network.

### 4.6 Downtimes

- The service is provided on an 'as is' basis.
- From time to time the service will be unavailable for a variety of reasons, including regular maintenance and network outages with our ISP.
- If the limit on the Internet plan is reached, download speeds may be capped.

#### **4.7 Printing**

- The Council/Library does not supply a printing service for wireless Internet users.

#### **4.8 Internet Content**

- Users are not to send, receive, or display text or graphics which may reasonably be construed as obscene.
- Bundaberg Regional Library Service has no control over, and cannot be responsible for, the information accessed through the Internet, using the Library's connection.
- Users should make their own assessment of the truth, completeness, accuracy, and suitability of Internet information.

#### **4.9 Children using the wireless Internet service**

- It is not possible for Library staff to control specific information children may locate on the Internet.
- Parents/guardians/chaperones - not Library staff - are responsible for their children's use of the Internet through the Library's wireless connection.
- Parents/guardians who have concerns should supervise their children's Internet sessions.
- Parents/guardians should also supervise children who are not competent enough to use the Internet service without assistance.
- Inappropriate or disruptive Internet/computer use will not be tolerated.

#### **4.10 General Information**

- Illegal activities or any other activities intended to disrupt service or equipment are prohibited.
- Instruction/direction from staff members must be adhered to at all times.

#### **4.11 Persons misusing the wireless Internet service**

Persons misusing the wireless Internet service will first be informed by Library staff as to the issue and be given an opportunity to address the issue.

Persons repeatedly breaching this policy may be subject to one or more of the following:

- Immediate suspension of wireless internet access privileges
- Exclusion from the Library.
- A ban on wireless Internet access privileges.
- A ban from entering the Library.

#### **4.12 Other Hotspots**

Other Bundaberg Regional Council wireless Internet hotspots are located at:

- Buss Park, Bourbong Street (opposite Moncrieff Theatre)
- Riverside Parklands, Quay Street (Kennedy Bridge end)
- Bundaberg Airport
- Childers Library
- Gin Gin Library

#### **4.13 Copyright**

Much of the material (including software) available on the Internet is copyright. Users must not breach copyright in material available on the Internet. A copyright owner is entitled to take legal action against a user who infringes his or her copyright. Unless otherwise permitted by the *Copyright Act 1968*, unauthorised copying of a work in which copyright subsists (including digital copying) may infringe the copyright in that work. The copyright regulations are displayed near the Internet terminals.

#### **4.14 Disclaimer**

By using the Library's wireless Internet connection, users release and discharge the Bundaberg Regional Council from any liability which might arise from the use of the service, including liability in relation to defamatory or offensive material or any breach of copyright which may occur as a result of use.

### **5.0 CONTROLS**

Not applicable.

### **6.0 EFFECTIVE FROM**

The Bundaberg Regional Library Service Wireless Internet Use Governance Policy was adopted by Bundaberg Regional Council on 8th July 2008 (Item H3).

This Policy is effective from 5th August 2008.

### **7.0 ASSOCIATED DOCUMENTS**

GP-3-051 Bundaberg Regional Library Service Membership Governance Policy

GP-3-053 Bundaberg Regional Library Service Code of Conduct Governance Policy

GP-3-052 Bundaberg Regional Library Service Children in the Library Governance Policy

GP-3-066 Bundaberg Regional Library Service Internet Use Governance Policy